



MEAU Field Service Terms and Hourly Service Rates for Canada

Rate Description	Price*
Standard Hourly Rate	\$180.00/hour plus
Overtime (Weekdays)	\$270.00/hour plus
Saturday, Sunday, and Holidays	\$360.00/hour plus

*Note: There is a \$720.00 minimum on standard service calls, which can include any combination of travel and labour. For Saturday, Sunday, and Holidays the minimum is \$1,500.00. All prices are in Canadian currency.

Weekday Service Rates

- Standard hourly rate 8am to 5pm Monday through Friday, where service is completed.
- After 8 hours (including travel) hourly rate is \$270.00/hour.

Parts Fee

- Any parts not covered under a Mitsubishi warranty or service contract will be billed in addition to the service/travel rates at the current MEAU price.

Taxes

- Customer is responsible for payment of all applicable sales, use and other taxes. The amount of any such taxes may be added to each invoice or separately invoiced to Customer.

Transportation

- All travel is billed at \$160.00/hour plus travel expenses.

Billing

- The initial fee, if stated, is understood to be an estimate. Final charges for labour, travel and parts will be determined once full services have been completed.

Payment

- Payment in full is due upon completion of service call.
- Customer is responsible for all costs and expenses incurred by MEAU, including legal fees and costs, in collecting unpaid invoices.

Terms and Conditions.

This agreement is subject to Mitsubishi Electric Automation, Inc. (MEAU) standard terms and conditions of service which are located on our website at <https://us.mitsubishielectric.com/fa/en> (Legal Notices). By signing this form, you acknowledge that you have read and understand this agreement, including the terms and conditions of service, and you agree to be bound by them.

**Please sign and fax this form along with a separate copy of your P.O. to:
(905) 475-7935, or e-mail them to canadasupport@meau.com**

Company

City, Province

Contact Name

Title

Phone Number

PO Number

Case Number

Credit Card (COD)
YES NO

Signature

Date

F-214-SSGFS-075-*