

Machine Down and In-House Repair

When your equipment breaks down, you cannot afford to leave it idle for long. Mitsubishi Electric knows how vital your equipment is to your operation and we offer a variety of machine down services to reduce the impact of unexpected downtime at your facility. On-site field service is available for situations that cannot be resolved through phone support. Our engineers arrive equipped with diagnostic equipment, tools, and replacement parts to provide troubleshooting services as well as operations and programming support. Mitsubishi Electric's repair service consists of factory-trained staff who can quickly and professionally diagnose your problems, provide repair options, and get your equipment back to you in a timely manner.

- **Robust service network** with 70+ engineers located throughout the Americas.
- **Quick on-site support.** 95% of the time, a service member arrives to the customer's facility within 24 hours of purchase order receipt.
- **Total time-to-repair** for on-site machine or robot issues averages less than 36 hours.
- **Cleaning, diagnostic, and testing** of repair items.
- **Extended machine life cycle** for customers.
- **Ability to service legacy products** that are no longer sold.
- **Ability to completely rebuild robots** including clean-room robots.

AVAILABLE FOR USE WITH THESE PRODUCT LINES

- CNC, Robot, VFD, Servo, PLC, HMI/GOT



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NEXT STEPS

For more information or a free consultation with an automation engineer, please

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