

## Quality Policy

**“The People of Mitsubishi Electric Automation, Inc., are committed to meeting or exceeding our customer’s expectations. We are committed to complying with the requirements of ISO 9001 and continually improving the effectiveness of our quality management system.”**

The people of Mitsubishi Electric Automation, Inc. are committed to meeting and exceeding our customer’s expectations and maintain this as our primary goal. We therefore have committed ourselves to establishing and maintaining a quality system that meets the requirements of ISO 9001.

Our employees are personally involved in implementing the Quality Policy by collectively participating in all phases of our Quality Management System. Through a quality assurance approach to manufacturing, distribution, and service we will focus on maintaining superior quality through continuous improvement of our people, products, and processes.