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## Mexico City, New Maintenance Base

With the idea about change for the better, Mitsubishi Electric Mexico inaugurated maintenance base Modelo installations at the west of the city.

Managers, maintenance, administration, human resources, finance, training staff, as well as special guest gathered to inaugurate the Mitsubishi Electric Mexico's maintenance base Modelo installations. This division is responsible for everything about elevators and escalators, their commitment is to offer an excellent service and the best technology to every one of our customers.

The priest José Alcántara was commissioned to bless, offices, workstations, meeting rooms, and each of the spaces. Kazunari Takagi, Director General, Hiroyuki Mizutani, Subdirector, Naruyoshi Hara, Director General Adviser and Benjamín Jaramillo Administration and Sales Director carried out traditional cutting ribbon.

Then Eduardo Fuentes, Maintenance Director, Enrique Barrera, Maintenance Assistance Manager, Juan Manuel Mendoza, Call Center Head and Cristóbal Moreno Contracts Manager, carried out a brief presentation about services they provide. Among other things, they mentioned that the objective is to provide preventive and corrective services for user's safety, greater equipment's functionality and durability and create confidence in their customers to avoid unnecessary expenses.

### Growth Expectations

Engineer Kazunari Takagi looked like very happy because, contributors will have a better environment, and therefore more motivation. In interview, he said that "we are convinced we offers the best service and the best technology. We have our own elevators plant in Mexico, which means creation of jobs, Mexican resources stay in Mexico and that investment circulates within the country".

"In this country there are many young people, the population pyramid indicates that every year there will more people with purchasing power and the market is always on growth way, so demanding of buildings is around the country, therefore elevators and escalators demanding will continue to grow and we too. Actually we are working at Monterrey KOI Tower, which represents a huge challenge; we have achieved to inaugurate this new base and in a few days, we will open the new Show Room, where also will be located our call center". Added.

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On the other hand, Naruyoshi Hara, Director General Adviser, also in interview said that “our goal for the next 10 years is increase to double maintenance sales and equipment number for service. Equipment’s design is in charge of Japan, but installation and maintenance is in the Mexican’s hands that give us great certainty and confidence about services that we offer.

“Now we besides focus our work on training, cause we want to train our next generation of Mexican Directors and Managers. The objective is that the company grow and that customers enjoy of best services and technology”, said.

Should be added that, for some years, in this base, it is offered 24 hours service, 365 days a year, which has represented best sales and maintenance results. Finally to continue with new offices premiere celebration, personal enjoyed a cocktail and a fun afternoon, always whit the commitment to continue working for offer the best service

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